



Control Number: 51812



Item Number: 220

Addendum StartPage: 0

06/29/21

RECEIVED

2021 JUN 30 AM 9: 22

From the "winter storm event", W.T. Byler Co. was hit with excessive billing from Champion Energy Services. COMMISSION  
FILING CLERK

We had just switched our power from Engie Resources LLC, where our typical electricity bill for our main building was between \$3,000 and 4,000 a month. An energy consultant suggested Champion Energy for us. A couple selling points was that Champion was a company assisting large companies with variable, yet lower kilowatt hour rates due to using so much power. They had opened up their market to slightly smaller users that now included companies like W.T. Byler Co. Another selling point was a safeguard feature that allowed us to switch to a higher, yet fixed rate if the market started causing the kilowatt hour to rise. So the energy consultant had our back and could let us know it was rising and we could switch to a higher fixed rate until the rate returned to normal.

For the winter storm even, energy consultants like ours were stripped of their ability of helping us switch to a fixed rate. So just after switching to Champion, the winter storm event hit and our first bill wasn't \$3,000 to \$4,000, it was \$94,000. Champion eventually called and said not to pay it. That it would be adjusted. But the adjusted bill still ended up being just over \$22,000 for the two month period with Champion.

Their first bill had a type of rebate built into it. This "conditional relief amount" of just over \$39,000 was already being credited to our account with a condition that we pay the total amount due in full without delay or contesting the bill. Otherwise, the \$39,000 would automatically become added into our bill. Was that not blackmail? If Champion was supposedly charging us a fair rate price, why would a conditional relief amount be needed? Why have such a condition on us being able to keep that relief credit?

Why is Champion allowed to excessively inflate the rates. The following bill was excessive as well, being \$5,000. And I just received the current bill, and it's \$5,000 again. Why are we locked into that their rates without being able to seek relief? There were reports of the power grid infrastructure being inadequate and the power companies knowing there would be an issue in a winter storm situation. Why weren't they made to fix that part of the problem instead of gouging the consumer from the grid's known inadequacies?

The consumer should be protected to some degree more than we are. The excessive bills should be corrected.

RECEIVED FEB 03 2021



SERVICE ADDRESS:  
W. T. BYLER CO., INC.  
15203 LILLJA RD #3  
HOUSTON, TX 77060  
ESI ID Number:  
1008901024900084190107  
BILL ACCOUNT NUMBER: 0000148311  
STATEMENT ID: 3892422

BILLING PERIOD  
Dec 23, 2020 to Jan 27, 2021

Page 1

Pay This  
Amount

AMOUNT DUE  
\$11,919.08  
DUE DATE  
Feb 22, 2021

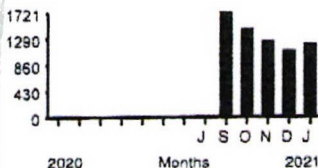
Questions about  
Your Bill?

Phone  
866-MYEngie  
866-693-6443

Online Billing  
accounts.engieresources.com

Email Us  
care@engieresources.com

kWh - Average Per Day



Types of Meter Readings:

Actual ☒ Estimated ☐

You used 42,048 kWh  
in 31 days, or an  
average of 1,201  
kWh a day.

### ACCOUNT BALANCE AS OF FEB 2, 2021

Previous Balance	\$11,511.20
Payments Received - THANK YOU	-\$3,264.39
Current Charges	\$3,672.27
<b>Total Amount Due</b>	<b>\$11,919.08</b>

### Summary of Current Charges

Total ENGIE Resources Energy Charges	\$2,091.47
Total CenterPoint Energy Energy Charges	\$1,240.30
Total Taxes	\$340.50
<b>Total Current Charges</b>	<b>\$3,672.27</b>

### IMPORTANT MESSAGES

ENG 125

2/18

OFFICE

3,672.27

*[Handwritten signature]*

ENTERED  
FEB 04 2021

To pay electronically and other important information, see back →

### GENERAL INFORMATION

Thank you for being an ENGIE Resources customer, we value your business.  
The average price you paid for electric service this month: 4.974¢ per kWh.  
**Please be aware that your service with ENGIE Resources at the contract price in this agreement will expire on the regularly scheduled utility meter read date that follows the last day of January 2021.**  
If by that time you have not signed a new contract for service with ENGIE Resources, signed a contract with another electricity provider, or provided a written request to ENGIE Resources to transfer your accounts to the default service provider, then you will begin paying a post-term rate for month-to-month service. The contract price for post-term service will be an amount equal to the applicable real time index price as posted by the independent system operator for the relevant delivery point, plus a per kWh Post-Term Charge as defined in your Agreement, plus any applicable non-utility charges, Taxes, and Utility Related Charges.  
Meter data on back.  
ENGIE Resources reports status of accounts and payment history to credit bureaus.



A Calpine Company

1500 Rankin Rd., Suite 200 | Houston, TX 77073

## Account Information

**Account Name:** WT BYLER CO IN  
**Account Number:** 185422  
**Service Address:** 15203 LILLJA RD #3  
HOUSTON TX 770605215  
**ESI-ID:** 1008901024900084190107

Thanks for your business!

## Bill Summary

**Bill Number:** 211100014910118  
**Billing Period:** Multiple Periods  
**Usage This Period:** 67,968 kWh  
**Previous Balance:** \$0.00  
**Adjustments:** (\$1,255.96)  
**Current Charges:** \$23,962.75

**Amount Due:** **\$22,706.79**  
**Due Date:** **05/07/2021**

## Energy Usage Report

Meter Number	Previous Meter Read	Previous Read Date	Current Meter Read	Current Read Date	Read Type	Multiplier	Total Usage	Demand	Power Factor
190909378	19,996	02/01/2021	20,145	02/25/2021	Actual	192	28,608	144.0	0
190909378	20,145	02/25/2021	20,350	03/26/2021	Actual	192	39,360	145.92	0

Confirmation #

0084ABCD6338

Please return this portion with your payment

**Champion Energy**  
1500 Rankin Road, Suite 200  
Houston TX 77073

### Payment Instructions

Pay with credit or debit card online or over the phone at 1-877-653-5090.  
You can also make payments at any ACE Cash Express or MoneyGram.  
To pay by check, make payable to: Champion Energy.

WT BYLER CO IN  
KARL SWEET  
15203 LILLJA RD  
HOUSTON TX 77060

**Account Number:** 185422  
**Bill Date:** 04/20/2021  
**Bill Number:** 211100014910118  
**Due Date:** 05/07/2021

**Amount Due:** **\$22,706.79**

Would you like to make a donation to the Power Partners Fund to help customers in need of bill payment assistance?  
☐ \$1.00 ☐ \$5.00  
☐ Other \$ \_\_\_\_\_

**Payment Enclosed** \$ \_\_\_\_\_

**Champion Energy**  
P.O. Box 4336  
Houston TX 77210-4336

00001854220002270679000000000006



A Calpine Company

1500 Rankin Rd., Suite 200 | Houston, TX 77073

ESI-ID 1008901024900084190107  
15203 LILLJA RD #3, HOUSTON, TX HARRIS.770605215

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## Bill Details

### Questions or Concerns?

Champion Energy (Toll-free 24hr)

**877-653-5090**

support@champion.energy

### For Outages and Emergencies

CenterPoint Energy (Toll-free 24hr)

**800-376-9663**

If you believe this bill includes unauthorized charges, please contact us immediately. If you are not satisfied with our review, you may file a complaint with the Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326, (512)936-7120 or toll-free in Texas at (888)782-8477. Hearing and speech-impaired individuals with text telephones (TTY) may contact the commission at (512)936-7136

### Meter Details

#### Meter Number: I90909378

Previous Meter Read: 19,996 on 02/01/2021

Current Meter Read: 20,145 on 02/25/2021

Read Type: Actual Multiplier: 192

Power Factor: 0 Demand: 144.0

Total Usage: 28,608

#### Meter Number: I90909378

Previous Meter Read: 20,145 on 02/25/2021

Current Meter Read: 20,350 on 03/26/2021

Read Type: Actual Multiplier: 192

Power Factor: 0 Demand: 145.92

Total Usage: 39,360

You have a contract valid until 02/01/2023

### Electricity Charges for 02/01/2021 - 02/25/2021

#### Champion Energy Charges

Generation	30,517.59	1.464854	\$44,703.80
Adder Charge	30,517.59	0.01799	\$549.01
Ancillary Services	30,517.59	0.351529	\$10,727.82
*Conditional Relief Amount			
Subject to Below Disclaimer and			
Champion's Sole Discretion*			
	1	-39,389.75	(\$39,389.75)

#### TDU Delivery Charges

CUSTOMER CHARGE	1	2.5	\$2.50
METERING CHARGE	1	6.17	\$6.17
DISTRIBUTION SYSTEM CHARGE	144	3.707847	\$533.93
ELECTRICITY RELIEF PROGRAM	28,608	0.00033	\$9.44
NUCLEAR DECOMMISSIONING			
CHARGE	144	0.000486	\$0.07
TRANSMISSION COST RECOVERY			
FACTOR	144	2.559931	\$368.63
RATE REDUCTION CREDIT	144	-0.097361	(\$14.02)
ENERGY EFFICIENCY COST			
RECOVERY FACTOR	28,608	0.000428	\$12.24
ACCUMULATED DEFERRED			
FEDERAL INCOME TAX	144	-0.004514	(\$0.65)
TRANSITION CHARGE 4	144	0.083403	\$12.01
TRANSITION CHARGE 5	28,608	0.002106	\$60.25

#### Government Charges

Houston Mta/5101534 Aldine Md - 0% Exempt	\$350.58
TX Puc Assessment - 0% Exempt	\$29.17
State Sales Tax - 0% Exempt	\$1,095.55

**Total Electricity Charges this period** **\$19,056.75**

The average price you paid for electricity service this period 62.4¢ per kWh

### Electricity Charges for 02/25/2021 - 03/26/2021

#### Champion Energy Charges

Generation	42,004.17	0.027728	\$1,164.70
Adder Charge	42,004.17	0.01799	\$755.66
Ancillary Services	42,004.17	0.004726	\$198.52

#### TDU Delivery Charges

CUSTOMER CHARGE	1	3	\$3.00
METERING CHARGE	1	7.41	\$7.41
DISTRIBUTION SYSTEM CHARGE	146	4.449384	\$649.61
ELECTRICITY RELIEF PROGRAM	39,360	0.00033	\$12.99
NUCLEAR DECOMMISSIONING			
CHARGE	146	0.000616	\$0.09
TRANSMISSION COST RECOVERY			
FACTOR	145.92	3.274808	\$477.86
RATE REDUCTION CREDIT	146	-0.116849	(\$17.06)

# Energy Usage Report

*[Handwritten Signature]*

157.17

TX & AMT:

Thanks for your business!

ESI-ID:

1008901006900807610114

Service Address:

HOUSTON TX 770605215

Account Number:

185423

Account Name:

WT BYLER CO IN

## Account Information

1500 Rankin Rd, Suite 200 | Houston, TX 77073

A Calpine Company

**CHAMPION ENERGY SERVICES**



ESI ID 1008901024900084190107

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15203 LILLJA RD #3, HOUSTON, TX HARRIS 770605215



## Bill Summary



A Calpine Company

1500 Rankin Rd., Suite 200 | Houston, TX 77073

### Questions or Concerns?

Champion Energy (Toll-free 24hr)

**877-653-5090**

support@champion.energy

### For Outages and Emergencies

CenterPoint Energy (Toll-free 24hr)

**800-376-9663**

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## Meter Details

**Meter Number:** I90909378

**Previous Meter Read:** 20,350 on 03/26/2021

**Current Meter Read:** 20,563 on 04/26/2021

**Read Type:** Actual

**Multiplier:** 192

**Power Factor:** 0

**Demand:** 149.76

**Total Usage:** 40,896

*[Handwritten Signature]*

## Bill Details

QTY RATE AMOUNT

You have a contract valid until 02/01/2023

### Electricity Charges for 03/26/2021 - 04/26/2021

#### Champion Energy Charges

Generation	43,642.78	0.058666	\$2,560.36
Adder Charge	43,642.78	0.01799	\$785.13
Ancillary Services	43,642.78	0.00125	\$54.55

#### CenterPoint Energy Charges

CUSTOMER CHARGE	1	3	\$3.00
METERING CHARGE	1	7.41	\$7.41
DISTRIBUTION SYSTEM CHARGE	150	4.4494	\$667.41
NUCLEAR DECOMMISSIONING CHARGE	150	0.0006	\$0.09
TRANSMISSION COST RECOVERY FACTOR	149.76	3.274773	\$490.43
RATE REDUCTION CREDIT	150	-0.1168	-\$17.52
ENERGY EFFICIENCY COST RECOVERY FACTOR	40,896	0.000644	\$26.34
ACCUMULATED DEFERRED FEDERAL INCOME TAX	150	-0.005467	-\$0.82
TRANSITION CHARGE 4	150	0.100067	\$15.01
TRANSITION CHARGE 5	40,896	0.002106	\$86.13

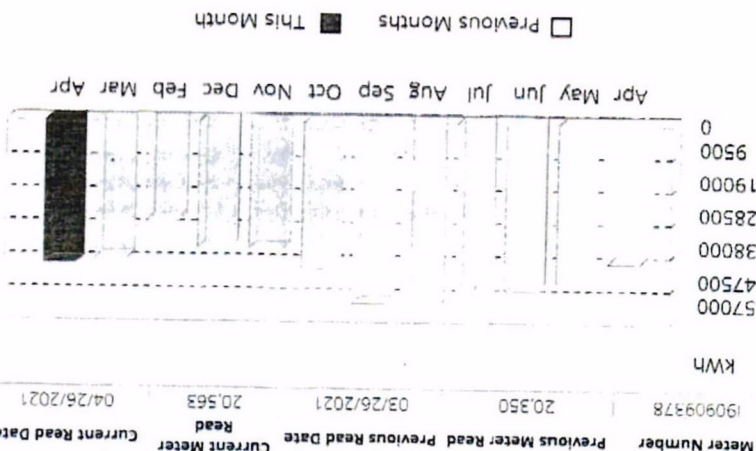
#### Government Charges

Houston Mta/5101534 Aldine Md - 0% Exempt	\$91.67
TX Puc Assessment - 0% Exempt	\$7.63
State Sales Tax - 0% Exempt	\$286.50

**Total Electricity Charges this period** **\$5,063.32**

The average price you paid for electricity service this period: 11.6¢ per kWh

**TOTAL ACCOUNT NET NEW CHARGES** **\$5,063.32**



- Energy Efficiency Tips**
- When replacing old lighting equipment, evaluate new technologies that may need fewer fixtures and/or fewer lamps within existing fixtures.
  - Where practical, replace incandescent lamps with compact fluorescent lamps (CFLs).
  - When replacing air conditioning units of five tons or greater, purchase units with a high energy efficiency ratio (EER) of 10.5 or more.

## Energy Usage Report

**Bill Number:** 211300015041336  
**Billing Period:** 03/26/2021 - 04/26/2021  
**Usage This Period:** 40,896 kWh  
**Previous Balance:** \$22,706.79  
**Previous Payment:** \$22,706.79  
**Adjustments:** \$0.00  
**Current Charges:** \$5,063.32  
**Amount Due:** \$5,063.32  
**Due Date:** 05/27/2021

**Account Name:** WT BYLER CO IN  
**Account Number:** 185422  
**Service Address:** 15203 LILLJA RD #2  
HOUSTON TX 770605215  
**ESI-ID:** 1008901024900084190107  
Thanks for your business!

## Account Information

1500 Rankin Rd, Suite 200 | Houston, TX 77073  
A Calpine Company  
MAY 17 2021

**CHAMPION ENERGY SERVICES**

ESI-ID 1008901023817797370106  
15203 LILLJA RD.#2, HOUSTON, TX HARRIS 770605215

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A Calpine Company

1500 Rankin Rd., Suite 200 | Houston, TX 77073

### Questions or Concerns?

Champion Energy (Toll-free 24hr)

**877-653-5090**

support@champion.energy

### For Outages and Emergencies

CenterPoint Energy (Toll-free 24hr)

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## Bill Details

You have a contract valid until 02/01/2023

### Electricity Charges for 03/26/2021 - 04/26/2021

#### Champion Energy Charges

QTY	RATE	AMOUNT
Generation	1,885.70 0.053874	\$101.59
Adder Charge	1,885.70 0.017988	\$33.92
Ancillary Services	1,885.70 0.001252	\$2.36

#### CenterPoint Energy Charges

CUSTOMER CHARGE	1	3	\$3.00
METERING CHARGE	1	7.41	\$7.41
DISTRIBUTION SYSTEM CHARGE	11	4.449091	\$48.94
NUCLEAR DECOMMISSIONING CHARGE	11	0.000909	\$0.01
TRANSMISSION COST RECOVERY	11	0.000909	\$0.01